



Havering

L O N D O N B O R O U G H

INDIVIDUALS OVERVIEW & SCRUTINY SUB-COMMITTEE SUPPLEMENTARY AGENDA

7.00 pm	Thursday 3 March 2016	Town Hall, Main Road, Romford
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Members 7: Quorum 3

COUNCILLORS:

June Alexander (Chairman)
Patricia Rumble (Vice-Chair)
Ray Best
Viddy Persaud

Roger Westwood
Darren Wise
Keith Roberts

**For information about the meeting please contact:
Wendy Gough 01708 432441
wendy.gough@onesource.co.uk**

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

What is Overview & Scrutiny?

Each local authority is required by law to establish an overview and scrutiny function to support and scrutinise the Council's executive arrangements. Each overview and scrutiny sub-committee has its own remit as set out in the terms of reference but they each meet to consider issues of local importance.

The sub-committees have a number of key roles:

1. Providing a critical friend challenge to policy and decision makers.
2. Driving improvement in public services.
3. Holding key local partners to account.
4. Enabling the voice and concerns to the public.

The sub-committees consider issues by receiving information from, and questioning, Cabinet Members, officers and external partners to develop an understanding of proposals, policy and practices. They can then develop recommendations that they believe will improve performance, or as a response to public consultations. These are considered by the Overview

and Scrutiny Board and if approved, submitted for a response to Council, Cabinet and other relevant bodies.

Sub-Committees will often establish Topic Groups to examine specific areas in much greater detail. These groups consist of a number of Members and the review period can last for anything from a few weeks to a year or more to allow the Members to comprehensively examine an issue through interviewing expert witnesses, conducting research or undertaking site visits. Once the topic group has finished its work it will send a report to the Sub-Committee that created it and will often suggest recommendations for the Overview and Scrutiny Board to pass to the Council's Executive.

Terms of Reference

The areas scrutinised by the Committee are:

- Personalised services agenda
- Adult Social Care
- Diversity
- Social inclusion
- Councillor Call for Action

AGENDA ITEMS

7 DIAL A RIDE - UPDATE (Pages 1 - 2)

The Sub-Committee will discuss the outcomes of the meeting with the Deputy Chief Executive, Communities and Resources in respect of the Dial a Ride service in Havering and agreed on a draft letter to be circulated to Mayoral candidates.

**Andrew Beesley
Committee Administration
Manager**



Havering
LONDON BOROUGH

Andrew Beesley
Committee
Manager

Administration

TO:
All Mayoral Candidates

London Borough of Havering
Town Hall Main Road
Romford RM1 3BD

Please contact: Wendy Gough
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Fax: 01708 432424

email: wendy.gough@onesource.co.uk

Dear Sir/Madam

DIAL A RIDE SERVICE IN THE LONDON BOROUGH OF HAVERING

As Chairman of the London Borough of Havering's Individuals Overview and Scrutiny Sub-Committee, I am writing on behalf of the Sub-Committee to express our concerns about the continuing poor Dial a Ride service received by residents of the London Borough of Havering. For over a period of 10 years Councillors here at Havering have been trying, with very little success, to achieve a better Dial a Ride service for the growing elderly population of Havering.

In brief, Havering is the third largest borough by area in London and has the eldest population, meaning of course that the Dial a Ride service is of key importance to many residents of the borough. Discussions have been repeatedly held with senior representatives of Transport for London concerning the Dial a Ride service which both parties agreed does not sufficiently serve the demography and land mass of our borough.

A number of possible solutions, many of which were supported by senior Members, officers of the Council, user representatives and Transport for London management, were discussed. Importantly all parties agreed that the Dial a Ride service did not meet the specific needs of Havering. To date, however, no long term solution or improvements in the local Dial a Ride performance has been achieved.

Financially the Sub-Committee had identified that significant savings could have been made by running a bespoke service which would better serve our elderly population, at a much lower cost per journey than the current Transport for London charges. The Sub-Committee has also identified the stresses of isolation in our elderly population and feel that your campaign may benefit from identifying with this much overlooked group within our society.

We would therefore like to invite you to Havering during your Mayoral campaign, to show your support to both our substantial elderly population and of the importance of an economically sound Dial a Ride or equivalent service.

I would therefore be grateful if you could please contact Wendy Gough, Committee Officer on 01708 432441 or wendy.gough@onesource.co.uk with your availability.

Councillor June Alexander
Chairman, Individual Overview and Scrutiny Sub-Committee

Copies to

Boris Johnson, Mayor of London
All Councillors, London Borough of Havering
Andrew Blake-Herbert, Deputy Chief Executive, Communities and Resources,
London Borough of Havering
Michael Lloyd, Dial a Ride Service User Representative